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Thoughts on the Management and Service of Student Apartment in the New Period

Yan Liu

Zibo Vocational Institute, Zibo Shandong 255000

Abstract: With the gradual advancement of the socialization of logistics in universities, the government has put forward corresponding requirements for the management of student apartments in universities. The Central Document No. 16 "Opinions on Further Strengthening and Improving the Ideological and Political Education of College Students" points out that various universities should make ideological and political education into apartments an important component of college students' ideological and political education work, formulate measures, clarify responsibilities, and improve the work with counselors as the backbone, relying on apartment student party and youth organizations, logistics management institutions, and student autonomous organizations, The ideological and political work network for schools and logistics service units to jointly educate people. Therefore, how to guide and promote political counselors to do a good job in student apartment management and build a good ideological and political education platform for student apartments has become an important issue in the new era of university student work.

Keywords: Student apartment management work; Counselor work; Opinions and suggestions

Strengthening and improving the management and services of student apartments is an important task in the education work of universities. It is of great significance in creating a good living environment for students and creating a harmonious campus, directly related to the vital interests of students, normal teaching order, and the safety and stability of the school. Therefore, it is necessary to standardize management and strengthen the cultivation education for students; To create an atmosphere and enhance students' cultural taste; We should actively guide and cultivate students' healthy psychology to promote their growth and success.

1. To understand the significance of college counselors in managing student apartments

1.1 Fully understand the important position of student apartment in education

Student apartment is an important place for students daily life and study, an important classroom for students behavior education, a place for students real thoughts, and a place where unstable factors in school may first break out, it is an important platform for teachers and students to communicate, an important position for students to carry out ideological and political work and quality education outside the classroom, and an important part of ideological and political education in colleges and universities. To strengthen and improve the management and service of Students; apartments is an important task of education in colleges and universities, which is of great significance to build a good living environment for students and create a harmonious campus, directly related to the immediate interests of students, the normal order of teaching and school security and stability.

1.2 Counselors play an important role in the management of student apartments

Counselors are an important component of the teaching staff in higher education institutions, serving as the backbone of moral education and ideological and political education for college students. They are also guides and guides for the healthy growth of college students. Counselors incorporate students' education and guidance into the details of their daily lives in apartment management. This subtle life education often occurs without students' awareness, but it has a penetrating effect.

2. The main problems in the management of student apartments

The management of student apartments is a key and difficult point in student work. The student work department has achieved certain results in continuously exploring the management and service models of student apartments and the methods of ideological

and political education. However, due to various reasons, there are still many problems, mainly manifested in the following aspects:

2.1 Safety precautions

Students have a weak awareness of self-protection and prevention. Some students in the dormitory privately connect wires, insert rows into bed (especially low-quality rows), use high-power electrical appliances (such as electric pots and electric rods), and even have previously detected alcohol pots and solid alcohol in the dormitory. This poses a huge risk to students' own property, life safety, and even the safety of the entire apartment area. The reason for this is that the education on fire prevention knowledge, social safety accidents, and behavioral habits among students has not been done well, and the improvement of students' self-protection awareness and self-protection ability has not been given enough attention.

2.2 Work method issues

Moral education work is disconnected from student apartment management work. In order to do a good job in ideological and political work in student dormitories, our college has always implemented counselors staying in student dormitories, but the work results are not ideal enough. Some counselors only consider apartments as sleeping quarters, lacking in-depth investigation and research into student apartments, and not mastering students' ideological dynamics enough. They even mistakenly believe that apartment management is the responsibility of property management company apartment administrators. In addition, due to the limitations of our student apartment conditions, the students living in each apartment building belong to different departments or professional grades, and the counselors play their respective roles in apartment management, without exerting the linkage and collaborative role of counselors from various departments and colleges, which makes it difficult for counselors to carry out work in the apartment and creates a vacuum in the ideological and political work of the student apartment.

2.3 Management system issues

The unified coordination and management system between the Student Affairs Office, the department, and property management is relatively insufficient, and there is a lack of close contact and communication between counselors and apartment administrators, which weakens the power of apartment management. Some departments and colleges have established dormitory management departments, but they lack guidance and management, which is essentially non-existent and does not fully utilize the functions of students' self-management, self-education, and self-service. Student party members and active party members have not played an exemplary and leading role, and all students' conduct assessment and evaluation of excellence should include their performance in apartments as an assessment content.

3. Several Suggestions for Counselors to Do a Good Job in Student Apartment Work

3.1 Change mindset and strengthen sense of responsibility

The counselor's involvement in student apartments is a prerequisite and foundation for doing a good job in student work. The macro and rough management of student apartments by counselors is no longer suitable for the needs of doing a good job in ideological and political education for apartment students under the new situation. We need to actively change our mindset, starting from the overall situation of safety and stability in the college, putting students first, continuously strengthening our professional learning and improving our own ideological and moral qualities, establishing a sense of "no small matters in student apartments, paying attention everywhere is beneficial", and strengthening our work attitude of "loving students, being serious and responsible, and willing to contribute".

3.2 Carry out the construction of apartment culture and create a harmonious atmosphere

Student apartments are the windows of campus cultural construction, and counselors are the helmsmen of campus cultural construction. Firstly, based on the principle of "education comes first, prevention comes first", safety issues in student apartments should be included in important content for extensive and in-depth education, urging students to comply with various apartment management regulations, and criticizing and educating students who violate regulations and rules. Secondly, guide students to establish a correct worldview, outlook on life, and values, do a good job in organizing party and youth organizations into apartments, and actively play the role of party members and active members in the construction of basic civilization in apartments. Finally, organize students to actively participate in the "Four Ones" activities of the college's apartment cultural activities and submit works for the "Apartment Story" themed educational activities.

3.3 Seriously fulfill responsibilities and handle emergencies

Familiar with the apartment safety management system and workflow, utilizing class meetings or activities to continuously enhance students' awareness of complying with the apartment safety management system, familiarizing themselves with the fire

safety plan process, continuously improving students' ability to respond to sudden safety accidents, and effectively preventing various safety accidents.

4. Relying on the network system, do a good job in daily approval work

This part takes the learning engineering system of Zibo Vocational Institute as an example.

4.1 Dormitory exchange management

After logging into the interface, students will display their accommodation information, which needs to be carefully verified. For example: student ID, department, major, and dormitory. Students who apply for bed exchange should choose their own "bed exchange method" according to their own needs. One is non bed intermodulation, and the other is bed intermodulation (system default). If the student chooses "non bed exchange", they must clearly fill in the apartment building number, dormitory number, and bed number they want to go to in the application reason (the bed number they are applying for must be an empty bed); If the student chooses to exchange beds, two people must apply simultaneously and the information filled in must be consistent. After the above information is filled in correctly, the final review by the Student Office can be passed.

4.2 Checkout management

The filling in of the start and end time of accommodation refers to the initial accommodation time of the student on campus and the time when they are about to leave the school. After the student submits the application and the department leader approves it, the student must go to the apartment center of each campus to complete the procedures. Only after the dormitory acceptance is qualified can the apartment center finally pass the review.

4.3 Violation management

Each department can register and handle dormitory violations based on their own inspection (click to save for easy reference by the department at any time). Each department can also provide timely feedback on information based on the "Apartment Daily Management" module of the apartment daily (disciplinary violations detected by the apartment center). During the import process of disciplinary violations discovered in apartment daily reports by various departments, the "disciplinary type" filled in must be consistent with the type displayed in the system (such as fighting, illegal electricity use, smoking, staying at night, etc.), otherwise it cannot be imported.

In summary, it is necessary for counselors to go deep into student apartments and do a solid job in apartment management and service, which is to further improve and strengthen ideological and political work in universities. It is an effective way to solve the deep-seated ideological problems of students in apartments under the new situation, and is also the only way for the stability and development of the college. Let's work together, know the weight and bear it, and work together!

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