The challenges and opportunities brought by ChatGPT to the teacher leadership of university

Dandan Xie¹, Hongxia Huang², Dongdong Wang^{3,Corresponding author}

- 1. Philippine Women's University, Manila 1000, The Philippines;
- 2. Lyceum of the Philippines University, Cavite 4126, The Philippines;
- 3. Life Science and Clinical Medicine Research Center, Affiliated Hospital of Youjiang Medical University for Nationalities, Baise 533000, Guangxi, China

Abstract: This paper aims to explore the challenges and opportunities of applying ChatGPT (Chat-based Artificial Intelligence) to the leadership of university teachers. This paper analyzes the characteristics and application scenarios of ChatGPT, and expounds the influence, challenges and opportunities of ChatGPT on the leadership of university teachers. The results show that ChatGPT expands the application field of university teacher leadership, but also brings new risks and challenges. This paper aims to provide a new thinking Angle and method for the practice of college teachers' leadership.

Key words: ChatGPT; College teachers; Leadership; Challenge; Chance

Introduction:

Leadership is one of the most common topics in teachers' work. Over the past few decades, many researchers and educators have devoted themselves to studying the application and impact of leadership in education. With the development of artificial intelligence, the application of chat-based artificial intelligence ChatGPT has gradually penetrated into the field of education. Based on the current situation of college teacher leadership and the characteristics of ChatGPT, this paper aims to explore the challenges and opportunities of the application of ChatGPT to college teacher leadership.

I. Introduction to ChatGPT

With the development of artificial intelligence technology, ChatGPT technology in natural language processing has attracted wide attention. ChatGPT, short for Generative Pre-trained Transformer, is a deep learning-based natural language generation technology developed by OpenAI.

ChatGPT is a chat-based artificial intelligence, which is an application of GPT (Generative Pre-trained Transformer) technology. GPT is a deep learning technology developed by OpenAI for natural language processing, designed to simulate human abilities in processing natural language. ChatGPT is based on GPT technology and provides users with intelligent question and answer and consultation services by simulating human conversation.

However, although ChatGPT has made great progress in natural language processing, there are still some challenges and shortcomings, such as the high cost of model training and inference, data security and privacy protection issues. Therefore, in the application process of ChatGPT, it is necessary to carefully evaluate the risks and benefits, take effective measures to protect the user's data security and privacy, and constantly improve the technology and application scheme to make it better serve the human society.

II. Overview of Teacher Leadership in Colleges and Universities

In the current context of increasingly fierce competition in higher education, the importance of college teacher leadership is becoming more and more prominent. The enhancement of college teacher leadership can help college teachers better assume the responsibility of education teaching and scientific research guidance in their own professional fields, establish and maintain good teacher-student relationships within the college, optimize the internal management mechanism, and improve the efficiency and quality of work. At the same time, it is also conducive to the promotion of university discipline construction and teaching material construction, strengthening the contact and cooperation with the academic community, industry and society, and carrying out international exchanges and talent training activities.

The development of leadership among college and university teachers requires support and assistance from various sources. Colleges and universities can provide college teachers with extensive opportunities for learning, communication and growth by holding specialized training, conducting educational and teaching research and practical activities, and organizing academic lectures and exchanges. The government, professional associations, enterprises and other external organizations can also provide support for the enhancement of college teachers' leadership, such as giving support and help in various aspects such as funds, projects, talents and equipment.

III. Challenges of ChatGPT for Teacher Leadership in Colleges and Universities

ChatGPT, as an artificial intelligence product, faces some challenges despite its great potential and advantages in terms of teacher leadership in higher education.

First, ChatGPT may reduce the opportunities for face-to-face communication among teachers. Face-to-face communication with others



is a very important part of the teacher leadership development and professional development process, which helps to share experiences, build trust, and form teamwork. However, the use of ChatGPT as an aid in leadership development and practice may diminish the actual opportunities for communication among teachers, thus weakening their ability to work as a team and make progress together [Cui, Y.H. Bai, F. Zhang, R.X. (2023)]. Although ChatGPT can help teachers communicate and collaborate more efficiently, face-to-face interaction between teachers is still very important. Interacting with others can improve communication and understanding, promote trust and consensus, and enhance teamwork and collaboration. Therefore, while teachers can provide and manage information through ChatGPT, they should also actively participate in face-to-face communication and interaction. This helps to build a closer team of teachers and promotes collaboration and mutual progress. ChatGPT should be seen as an augmentative communication tool rather than a substitute for face-to-face communication.

Second, ChatGPT may increase teachers' workload and burden. Teacher leadership is a persistent and complex task that requires time and energy to be divided from teachers' daily work; therefore, applying ChatGPT to teacher leadership requires higher learning and usage costs, which may cause teachers to face more pressure and burden in their work, and also increase their workloads and psychological burdens, which will affect their progress in teaching and research, among other things. In addition, the use of ChatGPT increases teachers' workload because teachers need to spend more time processing and responding to messages, communicating and negotiating, and dealing with problems and feedback, which may take away time and energy that teachers should have spent on teaching, research, etc., and lead to greater workload and stress [Zhang, X.H. (2021)]. In addition, the use of ChatGPT requires teachers to master new technologies and operating methods, which can also increase their learning costs and burden. Therefore, when using ChatGPT as an aid to teacher leadership, attention needs to be paid to balancing workload and learning costs, and avoiding over-reliance on ChatGPT, which can reduce the efficiency and quality of teachers' work.

In summary, for the field of applying ChatGPT to develop university teachers' leadership, attention needs to be paid to balancing its advantages and challenges, making full use of ChatGPT's functions and advantages, while compensating for its deficiencies and shortcomings, increasing the actual communication opportunities between teachers, reducing their workloads and burdens, and improving the practical application effects and the value of ChatGPT's use [Zhu, G.H. Wang, X.W. (2023)].

IV. Opportunities that ChatGPT brings to the leadership of college teachers

With the development of science and technology, ChatGPT, as an artificial intelligence technology, can not only meet the needs of people in chatting and communication, voice recognition, etc., but also provide more opportunities and support for college teachers, as well as help them communicate and collaborate better, so as to further improve the teaching and management level [Zhang F. Chen W. (2023)].

(i) ChatGPT can provide better leadership training and support

ChatGPT is an intelligent dialog system that can utilize natural language processing technology to quickly understand the questions asked by users and provide useful answers. Higher education teachers can use ChatGPT for leadership training and support, for example, through ChatGPT's conversational learning model, it can provide customized leadership courses and hands-on exercises to help teachers master leadership skills according to their needs and specific situations. ChatGPT can also provide leadership assessment and feedback, and in the process of providing training and guidance, ChatGPT can track teachers' progress and provide personalized feedback and suggestions to help teachers master leadership skills faster and improve their teaching, management and research. At the same time, ChatGPT can also provide leadership communities for teachers to exchange and share knowledge among themselves, and to enjoy successful experiences and challenges together. Whether it is online or offline discussion and sharing, ChatGPT can provide more opportunities for teachers to communicate and improve together. Through ChatGPT's virtual social platform, teachers can participate in online courses, webinars, and discussion groups about leadership anytime, anywhere, not only to learn the latest trends and knowledge about leadership, but also to meet teachers with similar interests and issues, and to build a community that meets their common needs. ChatGPT can also provide special trainings and support for college and university teachers to establish leadership programs and consulting, providing knowledge and promotional assistance on specific leadership tools and techniques, enabling faculty to better utilize leadership skills in their work and become more confident and professional in their academic and managerial positions.

(ii) ChatGPT can help university teachers communicate and collaborate better

Teachers in higher education usually need to cooperate with colleagues and students. ChatGPT can help teachers communicate and collaborate better, for example, in the process of teamwork, ChatGPT can provide a multi-language online communication platform, which facilitates the communication and exchange between different teachers and students. At the same time, ChatGPT can also provide intelligent meeting records and minutes to improve the quality and efficiency of meeting records and minutes. In addition, ChatGPT can support online collaboration and fine-grained division of labor, teachers can break down tasks into smaller tasks through ChatGPT, simplifying the process of collaboration and joint research and improving work efficiency, chatGPT can also maintain online collaboration records for teachers' follow-up analysis and evaluation. In addition to support for online communication platforms, meeting records and division of labor, ChatGPT can also help teachers better coordinate and manage their own work. ChatGPT can provide personalized time management and task allocation plans to help teachers rationalize their time and improve their work efficiency, especially in busy academic and administrative work. ChatGPT can help teachers improve their work efficiency by recording each task's status and priority, discovering the interrelationships and priorities between tasks, and helping teachers to better organize their work. In addition, ChatGPT can provide reporting and analysis

tools to help teachers evaluate their own and their team's work effectiveness, identify problems and bottlenecks, and further optimize their work and improve efficiency.

(iii) ChatGPT can improve the educational and teaching environment

With the rapid development of science and technology and society, the field of education and teaching in colleges and universities is also evolving, such as the emergence of network education, online learning, multimedia teaching and other modes and platforms, which have greatly changed the traditional way of teaching and improved the efficiency and interactivity of teaching. Under such challenges, ChatGPT has a greater potential as a tool to assist teachers and instructional leadership. With the development of emerging technologies, ChatGPT will become an important aid to teaching and learning. ChatGPT is an artificial intelligence technology that simulates human verbal communication to provide teachers with online instruction and student interaction. Through ChatGPT, teachers can provide students with a more personalized and diverse teaching experience, delivering knowledge to a deeper and broader educational field. At the same time, ChatGPT can also facilitate the integration and sharing of teaching resources, and teachers can access the latest teaching resources and information at any time, and make full use of the existing teaching resources and technical means. The emergence of ChatGPT provides new opportunities and challenges for college teachers in the new teaching technology and college education reform. Colleges and universities should strengthen teachers' professional development and leadership training, and collaboratively utilize new technological tools such as ChatGPT to enhance teachers' leadership and professional skills, and provide students with better educational services and teaching experiences.

In addition to the management and support of teams and tasks, ChatGPT can also provide intelligent knowledge management and learning support for university teachers. ChatGPT can automatically mine and categorize knowledge related to teachers' work through natural language processing and machine learning technologies, providing useful information and suggestions. Teachers can use ChatGPT to access the latest research advances and cutting-edge technologies related to their disciplines, learn about the latest tools and applications relevant to their students, and improve their teaching and research. At the same time, ChatGPT can also provide teachers with personalized learning suggestions and recommendations to help them develop and implement their own learning plans and improve their abilities and qualities.

To summarize, ChatGPT, as an intelligent tool, can promote leadership development and professional development of university teachers, thus improving the quality of university education and teaching effectiveness.

V. Conclusion

Higher education is a constantly developing and changing field, and the emergence of ChatGPT brings great opportunities and challenges to higher education and teaching. In the process of adapting to the new technology, teachers in colleges and universities should always adhere to the student-centered approach, focus on the teaching experience and quality, and pay attention to the cultivation of students' innovative ability and teamwork spirit. At the same time, university education management departments and research institutions should play a more important role in strengthening the research and application of AI technology, establishing a perfect education technology platform and education resource sharing mechanism, and ensuring the normal operation and orderly development of all aspects of universities [Zhao, Y.F. (2020)]. In this process, we believe that ChatGPT will be able to play a more positive and effective role and bring more prospects and development space for the future of college education.

References:

[1]Zhang F. Chen W. (2023). ChatGPT and higher education: how artificial intelligence drives learning change. Journal of Chongqing University of Technology (Social Science), 37,26-33.

[2] Cui, Y.H. Bai, F. Zhang, R.X. (2023). ChatGPT in Higher Education, Risks and Responses. Journal of Chongqing University of Technology (Social Science),37,16-25.

[3]Zhang, X.H. (2021). Discussion on the combination of university teachers' Leadership and AI technology. Science Research Management, 1, 111-113.

[4]Zhu, G.H. Wang, X.W. (2023). The operation mode, key technology and future picture of ChatGPT. Journal of Xinjiang Normal University (Philosophy and Social Science Edition),44,113-122.

[5] Zhao, Y.F. (2020).Research on the Evaluation Index System of University Teachers' Leadership. Faculty Education Research, 2, 58-61.